

RONALD CLIFFORD ANDERSON

PERSONAL

Business Address: Insurors Service Bureau
221 Log Road
Smithfield, RI 02917
401-233-8126

EDUCATION

Assumption Preparatory School, Worcester, MA
North High School, Worcester, MA (graduate)

MILITARY

Massachusetts National Guard (1957-1968) Training in communications
and transportation fields

SPECIALIZED AUTOMOTIVE TRAINING

General Motors Training Center, Dedham, MA - many sessions
Chrysler Corporation, Technical Schools
Mercedes Benz Factory Schools, New York City and Newark, Delaware
Studebaker and Avanti factory trained, New York City

PROFESSIONAL CERTIFICATION

Certified Master Technician:
Chevrolet Motor Division
Chrysler Motors Corporation

Certified Technician:
Mercedes Benz
Studebaker and Avanti

LICENSES AND MEMBERSHIPS

Massachusetts pistol permit - Personal Protection
FAA Authorized - Private Pilot certificate
American Federation of Police - former member
Member of Worcester County Sheriffs Association
Massachusetts Locksmith Association - former member
International Association of Arson Investigators - former member

PROFESSIONAL EXPERIENCE

Casualty, Life & Surety Companies, Claims Bureau - 7/76 through 11/81

Automotive Claims Investigator and Failure Analysis Consultant on specific assignments

Insurors Service Bureau, Smithfield, RI 11/81 to Present
Automotive Claims Investigator and Failure Analysis Consultant
Automotive Ignition and security systems - expert consultant

AUTOMOTIVE EMPLOYMENT

Dick Rizoli Chevrolet, Milford, MA - 1983 to 1985

In my capacity as a Master Technician I managed the used car service department where all makes of vehicles were repaired. I also acted as the Shop Foreman in the Chevrolet Service Department where I supervised the mechanics and acted as a trouble shooter/diagnostician on difficult service and drivability problems.

While employed by the dealership I participated in all phases of factory training including fuel injection and electrical systems. I also handled most of the ignition lock coding and key making requirements for the dealership.

Ideal Car Corporation, Worcester, MA - 1979 to 1983

Engine and mechanical evaluator and trouble shooter. I represented the owner of this Used Auto Parts operation in the purchase, analysis, disassembly and repair of all makes of automobiles and trucks. I supervised the mechanics and did hands on rebuilding and evaluation of engines and drivetrain components. I handled all of the locksmith requirements for the company with my own equipment.

Art's Auto Service, Milford, MA - 1978 to 1979

General Manager of repair and towing operations. I did all of the locksmith requirements for the company with my own equipment.

PJ Truck and Auto, Worcester, MA - 1976 to 1977

Service Manager and physical damage appraiser. I did all of the locksmith requirements for the company using my own equipment.

Tommy and Richies Service, Worcester, MA - 1974 to 1976

Service Manager, tow operation manager and physical damage appraiser. I handled all of the locksmith requirements for the company with my own equipment.

R & R Auto Service, Worcester, MA - 1973 to 1974

Owner and Manager of general repair garage

Worcester Dodge, Park Avenue, Worcester, MA - 1970 to 1973
1st class "line" mechanic involved in the repair of Chrysler vehicles

Yates Dodge, Park Avenue, Worcester, MA - 1964 to 1970
1st class "line" mechanic Factory trained in Dodge and Mercedes vehicles. Factory trained in John Bean front end alignment

Yates Motors, Park Avenue, Worcester, MA - 1961 to 1964
1st class "line" mechanic. Factory trained by Studebaker, Mercedes Benz and Avanti motor vehicles.

Nemi Manufacturing, Lunenburg, MA - 1960 to 1961
In charge of the maintenance and repair of fleet of heavy trucks

Ronnies Esso, Grafton Street, Worcester, MA - 1959 to 1960
Full line service station dealer/operator.

Dimic's Atlantic, Worcester, MA - 1958 to 1959
Mechanic

Benson and Wood, Park Avenue, Worcester, MA - 1957 to 1958
"line" mechanic

Jones Garage, Milbury, MA - 1955 to 1957
Apprentice mechanic/mechanics helper

SPECIALIZED AUTOMOTIVE EXPERIENCE

Drag, Stock Car & Snowmobile - Design, fabrication and racing

A lifelong interest and avocation has been the extraction of horsepower and durability from modified automobile, motorcycle and snowmobile engines. In the pursuit of this, professionally and as a hobby, I have modified and rebuilt many Chevrolet, Ford, Chrysler, snowmobile & motorcycle engines for high level competition use, both for my own racing vehicles and commercially for others.

1959-1963 stock car owner and builder. Competed at oval tracks in Westboro, MA; Brookline, New Hampshire & Thompson, CT.

1967-1971 modified stock car owner and builder. Competed at oval tracks in Seekonk, MA, Westboro, MA and Stafford & Thompson, CT.

1973-1975 Grand Modified stock car builder competed at NASCAR tracks in Charlotte, North Carolina; Trenton, NJ; Pokono, PA and Dover, Delaware.

1970-1972 During this period I successfully prepared and operated Polaris and SkiDoo snowmobiles in the top class of the USSA Snowmobile circuit.

SEMINARS

I have attended factory run training sessions with Chrysler, Chevrolet, Mercedes, Studebaker & Avanti during the 31 years I was employed in the business, and have also attended training seminars presented by:

Moog Chassis
Standard Ignition
Wagner Brake
Sun Electronics
John Bean Equipment Company
Snap-On Tools
Delco Electric
Champion Spark Plugs
Walker Exhaust
Federal Mogul
Curtis Industries, locksmith training
Massachusetts Chapter of the International-
Association of Arson Investigators
TRW

INDEPENDENT RESEARCH

Since 1975 when first called on by the insurance industry to provide expert analysis of the salvage of recovered/burned vehicles, I have conducted intensive personal research of all available material pertaining to motor vehicle theft, automotive fires, ignition locks and security systems, and the collection and evaluation of evidence pertaining to their failures and defeats. At the Claims Bureau and Insurors Service Bureau I have also worked with and been trained in the methods of the leading automotive claims investigators in New England.

During this period I have investigated thousands of auto theft/fire claims and have inspected, evaluated and documented the steering columns and ignition locks of motor vehicles of all makes. Over 2000 since 1990, by actual count.

I have been accepted as an automotive expert in each of the many instances that I have testified in District and Superior Courts.

I have also done Pro Bono work for Law Enforcement and Fire Departments on many occasions.

SPEAKING ENGAGEMENTS

I have been a featured speaker on various technical subjects, including the PASS-VATS Theft Deterrent System in 3 seminars operated by Insurors Service Bureau over the past five years, and was a featured speaker at the 1997 IATTI Training Seminar in Newport, RI where over 200 Auto Theft investigators attended my presentation on the PASS-VATS System.

EXPERT TESTIMONY

I have testified as an expert in the following courts:

Roxbury District Court
Boston Municipal Court
West Roxbury District Court
Taunton District Court
Dorchester District Court
Worcester District Court
Charlestown District Court
Brighton District Court
Lowell District Court
New Britain (CT) Superior Court
Worcester Superior Court
Milford District Court
Plymouth District Court
Chelsea District Court
Winchendon District Court
East Boston District Court
Gardner District Court
Dudley District Court
Uxbridge District Court

TESTIMONY SPECIFICS from 2000 - 8/07

8/9/07	Jennifer Sykes v. Glick Nissan Worcester Superior
4/9/07 & 4/27/07	Frantz Labossiere v. Plymouth Rock Assurance Brockton District Court
2/1/06	Boleslaw Gancarz v. Plymouth Rock Assurance
11/9/05 & 11/10/07	Jorge Natal V. Commerce Insurance Hampden County Hall of Justice
9/26/05	Majid Palwala V. Commerce Insurance Quincy District Court
7/6/05	Jesse Catino/Premier Insurance Worcester District Court
3/29/05	Ouellet V. Commerce Insurance Lawrence District Court
10/18/04	Daniel McMahon V. Plymouth Rock Assurance Springfield District Court
5/25/04	Marie Pompilus V. Encompass Boston Municipal Court (case settled prior to court)

1/23/04	Karen Kiley V. Commerce Insurance Attleboro District Court
6/11/03	Candyce McKoy V. Commerce Insurance Brighton District Court
6/3/03	Jean Joseph V. Commerce Insurance Brockton District Court
5/19/03	Dimas Vega V. Commerce Insurance Lowell District Court
4/15/03	Angel Escobar V. Commerce Insurance Chelsea District Court
4/3/03	Troy Allen Enos V. Commerce Insurance Arbitration Commonwealth Mediation/Brockton
6/3/02	Thalia Snead v. Metlife West Roxbury District Court (probable cause hearing - arrest and charges found to be warranted)
5/2/02	Robert Steinberg v. Plymouth Rock Assurance West Roxbury District Court
11/01/01	Soto V. Commerce Insurance
2/23/01	Marchand v. Metlife Fall River Court
12/28/00	Lugumira v. Peoples Service Brighton District Court
10/23 & 10/24/00	Lee V. Commerce Insurance Boston Municipal Court
8/3/00	Toliaferro V. Commerce Insurance Attleboro District Court
5/25/00	Williams V. Commerce Insurance Roxbury District Court
3/16/00	Bryan V. Commerce Insurance Malden District Court
1/20/00	Ihunwo V. Commerce Insurance Brookline District Court
1/13/00	McDougall V. Commerce Insurance Cambridge District Court