

EDWARD R. GARLAND

PROFESSIONAL EXPERIENCE

1983 to Present INSURORS SERVICE BUREAU
 Greenville, RI
 Inside Supervisor since 3/02

I have been a full time Investigator with Insurors Service Bureau since August of 1983. Prior to that I was assigned cases on a part-time basis while a Police Officer.

My responsibilities have included: Auto theft cases where fraud is suspected, accident investigations, activities investigations, workers compensation investigations and product liability cases.

Since 1986, I have been in a supervisory position training and reviewing reports of other investigators while working outside & in the office.

1968 to 1983 MANCHESTER POLICE DEPARTMENT, Manchester, NH
 Auto Theft Investigator

In 1980, I was promoted to Auto Theft Investigator for a newly formed division, and in this capacity, it was my responsibility to thoroughly investigate all auto thefts. My investigations often identified fraudulent insurance claims.

Prior to this, I was promoted in 1977 to Sergeant and worked in the Detective Division. Earlier experience with the Police Department included five years as an Auto Accident Investigator, handling serious accidents, property damage as well as personal or fatal injury - and Uniform Supervision and Patrol Officer.

EDUCATION

Saint Anselm's College, Manchester, NH
BS/Criminal Justice - 1972

University of New Hampshire
Insurance Adjusters Course - 1983

National Auto Theft Bureau - North Haven, CT
Auto Theft Seminar - 1980

National Safety Council
Training to become a Defensive Driving
Instructor for Manchester Police

Liberty Mutual Insurance, Hopkinton, MA
Completed Instructor Courses in the
Emergency Driving Program - 1976

New Hampshire Technical Institute, Manchester
New Hampshire
Completed various courses including on Scene

Accident Investigations, Technical Accident Investigation, Instructors Training, First Line Supervision, Detective Supervision and Breathalyzer School (certified breathalyzer operator) 1975 to 1980.

New Hampshire State Police Academy, Concord, NH
Graduated - 1968

University of Maryland, Maryland
Completed various courses while stationed in South East Asia - 1967

MILITARY

United States Air Force, 1964 to 1968
Sergeant - Air Police
Honorable Discharge
Vietnam Veteran