

INSURORS SERVICE BUREAU

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RESUME'

Edward D. McCabe
221 Log Road
Smithfield, RI 02917

EXPERIENCE

December, 1981 to Present Insurors Service Bureau, Smithfield, RI.
Founder and General Manager
Insurance Investigative firm specializing in the Technical aspects of Automotive Claims.
Supervision of a staff of 6 Forensic Investigators and 2 general investigators.

July, 1976 to November, 1981 Casualty, Life & Surety Cos, Claims Bureau
Waltham, Massachusetts - 617 890-8600
Investigator and expert consultant specializing in Auto Theft and Product Liability.
Supervisor of Auto Theft Division '79 - '81

March, 1972 to December, 1975 United Chevrolet and Mazda, Worcester, MA
Chevrolet Service Department co-manager until promoted to Mazda General Service Manager.
Designed and implemented United Mazda, the first Mazda dealership in New England.

Total responsibility for Mazda Service & Parts Departments & the Chevrolet dealership's new car setup & used car repair and reconditioning.
Direct supervision of fifteen employees at the Mazda dealership, and of 17 mechanics at the Chevrolet dealership while stationed there.

April, 1969 to February, 1972 McFee and Newton, Inc., Worcester, MA
President and General Manager.
After purchasing this independent garage from its founders, I revitalized the business into one of the leading auto repair facilities in

Worcester.

I founded and operated a full service auto body shop on the premises until I sold the business to its present owner in February of '72. I was personally involved in all of the estimating and supervised all of the repair operations, often doing critical work personally.

July, 1967 to March 1969 Tech Service, Worcester, MA - Mobil Dealer
I took over this Mobil franchise after it had failed, and in two years turned it into the number 2 (volume) Mobil dealership in Worcester and a highly profitable general repair garage.

1966 - 1967 Gallo Oldsmobile, Worcester, MA
First Class Line Mechanic.

1960-1966 Charles Chevrolet, Worcester, MA
First Class Line Mechanic.

In this same period I also worked as a Line Mechanic at Aaron Heitin Lincoln Mercury, Ofgant Jackson Renault-Peugeot, Northeast Clarklift/Gar Wood Equipment, White's Garage, and Tommy & Ritchie's Service - all Worcester firms.

RELATED AUTOMOTIVE EXPERIENCE

1975 Racing Director - Westboro Speedway

1974- 1975 Auto Mechanics Instructor, Worcester
Public Schools/Evening Division.

1964 Engine Rebuilding Consultant - NorthEast
Clarklift Industrial Trucks, Shrewsbury, MA.
Designed and implemented an engine rebuilding program for this Clark & Gar Wood Equipment dealership.

Race car & Engine Builder/Designer - Ten years experience with stock cars as owner, designer and builder. Four track Championships achieved, and retired the track record in two classes over a 15 year period.

Locksmith - Belsaw Institute, Kansas City, Kansas. Courses in Professional Locksmithing and Burglar Alarm/Security.

Welding - I am an expert welder with my own equipment and machine shop facility

PERSONAL CERTIFICATES/LICENSES

Private Detective - Commonwealth of Massachusetts, since 1981.

Private Detective - State of Rhode Island (former).

Adjuster, full lines - State of Rhode Island, current through '08

Physical Damage Appraiser - Commonwealth of Massachusetts #10107.

Physical Damage Appraiser - State of Rhode Island #388.

Master Technician:

1. Chevrolet Motor Division
2. Mazda Motors of America
3. National Automotive Technician Certification Board (NATCB).

I was the first person in Massachusetts to be designated a Master Automotive Technician in all 10 of the test categories offered by NATCB - parent of ASE - to members of the Independent Garage Owners Association in 1967.

EDUCATION

1978 - 1981	Northeastern University, Boston & Burlington, MA. Evening Division - Fire Science & Criminal Investigation
1976 - 1977	Quinsigamond Community College, Worcester, MA - Criminal Investigation.
1963 - 1964	Fitchburg State College, Fitchburg, Mass. Industrial Arts - Honor student, but left before obtaining a degree
1958 - 1960	St. Michael's College - Winooski Park VT - English Major
1957 - 1958	Classical High School, Worcester, MA Graduate.
1954 - 1957	Assumption Preparatory, Worcester, MA

ADDITIONAL TRAINING AND EXPERIENCE

Belsaw Institute, Kansas City, Kansas - Locksmithing

General Motors Training Center, Dedham, Mass. Many in-service training seminars while employed by GM dealerships.

Mazda Motors of America, Piscataway, New Jersey. As Service

Manager of United Mazda, I spent the month of July 1983 at the Mazda factory training school and was certified a Mazda Master Technician.

International Association of Auto Theft Investigators, Atlantic City, New Jersey and Worcester, MA - Training Seminars

Vale National Training Center - Boat Damage Estimating - Sept. 87

Hughes Institute - Electrical Fire Causation - 1988

Insurance Training Alliance, Warwick RI. Visiting instructor of Insurance Fraud 1989 and co-author with Dick Manson of the Institute's Auto Fraud training program

Lee Cole Associates - Vehicle Fire Seminar, Monterey, CA 6/23/03 -6/24/03

Collision Safety Institute - Vetronix Corporation Certification as CDR System Technician CDR Data Analyst - 32 hour course completion date: October 20, 2006 Colts Neck, NJ by Rusty Haigh of CSI

RESEARCH AND DEVELOPMENT

In the last thirty two years I have accomplished independent research and development on mechanical failure analysis, fire causation, collision damage analysis and the detection and documentation of insurance fraud.

As Insurors Service Bureau, I have been involved in the investigation of over 35,000 claims for insurance carriers, manufacturers, law firms and self insurers.

The system of investigation presently in use by ISB is the product of my thirty-plus years research and development and the use of state-of-the-art technology in over 35,000 investigations.

I have trained many investigators and presently (08) have 6 Forensic Investigators working under my direct supervision.

Investigators I have trained are presently working in the SIU units of insurance carriers, have started their own investigative business' and are in law enforcement. One investigator is currently with the FBI.

I am a self-trained HyperCard programmer and am the author of VINexpert (1989), a Macintosh OS program used to verify, repair and decode the 17 digit VIN.

I am the author of the comprehensive claims-office software and the Automatech reporting system in use by ISB since 1994.

SEMINARS PRESENTED

ACCIDENTAL FIRE CAUSATION - PALMER FIRE DEPARTMENT - 1998

SUBJECTS OF INTEREST TO SIU - Commerce Insurance Company - 4/02

COLLISION DAMAGE ANALYSIS - National Grange Mutual- 5/04

EVENT DATA RECORDERS - Plymouth Rock Assurance 11/07